



Notice to Neighbors

DATE: _____

HRSD, your regional wastewater treatment utility, continues work to replace a sanitary sewer pipeline located along XX Street Name XX. HRSD has retained the firm of XX Contractor Company XX to perform this work for us.

XX Contractor Company XX will be replacing sanitary sewer laterals adjacent to your property that service your home. This work will involve excavation in the grassed area behind the curb near the cleanout for your home. **There will be a temporary interruption to your sewer services, and we ask that you refrain from heavy water usage** (such as washing clothes or using the dishwasher) **during this time (7:30 a.m. to 6 p.m.)**. This work should not affect your water service. We will attempt to notify anyone at home, by a door knock from one of our inspectors, prior to the work beginning and when the work has been completed.

Cleanouts will be marked with an orange or yellow cone the night before work is to be done. **Please leave enough room for XX Contractor Company XX to access the cleanout in the yard or driveway** (for instance, please park your vehicle at least 20-feet away from the marked cleanout).

THIS WORK IS TENTATIVELY SCHEDULED TO BE PERFORMED ON: _____

You can report any issues stemming from the work underway in your neighborhood by calling XX On Site Inspector XX at xxx-xxx-xxxx.

HRSD expects our contractors to work in a safe and effective manner and to be courteous in their interactions with the public. If you have any concerns about the work being accomplished in your area or in the level of customer service provided, please contact HRSD's Public Information Specialist at 757-XXX-XXXX or Projects@hrsd.com.

We appreciate your understanding and assistance as we work to improve your sanitary sewer system so we can better protect public health and area waterways.