

## Unifier: Reset Your Password

## **Reset Your Password**

Users are able to reset their passwords when their account is locked or when passwords have been forgotten. This can be done by clicking on "Forgot Password" from the login page.

## Please Note: Users must wait FIVE minutes after resetting their password before trying to log in with their new password.

\*As an alternative, users can use Oracle Identity Manager (OIM) to reset their password and challenge questions. Please see the *Oracle Identity Manager (OIM)* module for separate instructions. **Please note, users will not be able to access OIM if accounts are locked or passwords have been forgotten.** 

## Procedure

In this exercise, you will reset your password.



Step	Action
1.	Click the Forgot Password link.
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Step	Action
2.	Enter the desired information into the User Login field.
3.	Click the Next button.
4.	Users will answer the challenge questions that were set during their initial login to Unifier. Once answers have been entered, click on <b>Next</b> .
5.	Users will then create a new password and enter it into both "new password" fields.
6.	Click the Save button.
7.	Please Note: Users must wait FIVE minutes before trying to log in with their new password.   Once the five minutes have passed, click Back to Login. Users may be directed to the Oracle Identity Self Service site. In this event, reopen the Unifier login page.   Unifier Login: <a href="https://uhrsd-unifier.oracleindustry.com/">https://uhrsd-unifier.oracleindustry.com/</a>
8.	This exercise is complete. End of Procedure.