



News Release

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For Immediate Release
January 12, 2017

HRSD to upgrade billing systems during holiday weekend

– Some online services will be unavailable from January 13-17–

HRSD, whose offices will be closed for the state holidays celebrated January 13 and 16, will use this long weekend to upgrade its billing systems. Some online services will be unavailable during this period.

While many customers will notice no changes, those who use the self-service features available on HRSD's website, www.hrsd.com, will see several visual enhancements. Self-service customers will be advised to re-register when visiting the site after January 17.

Those with questions following the upgrade may email HRSD's Customer Care Center at ask@HRSD.com or call 757-460-2491.

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HRSD VISION: Future generations will inherit clean waterways and be able to keep them clean.