



A MESSAGE TO OUR NEIGHBORS

May 15, 2017

Dear Neighbor:

HRSD and Dominion Virginia Power crews have mobilized on Ingleside Road to begin repairs of the underground pump station's control panel and power pole which was struck by a vehicle earlier today.

To maintain sanitary sewer service while the repairs are completed, a pump and haul operation will be utilized around the clock until a bypass system can be set in place. This bypass system will remain in place until the replacement control panel can be installed. Seay Avenue Pump Station will receive the trucks for the pump and haul service until the bypass system is set up.

While our contractor and project team works diligently to minimize impacts, you may experience some odor, response crews and equipment (with back-up safety alarms) noise associated with these repairs. These activities typically do not affect your sewer service.

If you have concerns about the presence or performance of any worker while accomplishing these duties on our behalf, please do not hesitate to contact me at 757-460-7000.

We appreciate your understanding as we work to repair the system.

Sincerely,

Karen Russo-Scarano
HRSD Community Relations Liaison

PO Box 5911, Virginia Beach, VA 23471-0911 • 757.460.7000

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