

January 5, 2016

Dear Neighbors:

HRSD, your regional wastewater treatment utility, invites you to attend an Open House to learn about its project to install approximately 10,300 linear feet of sanitary sewer pipe and valves in Newport News. This effort to replace a pipeline constructed in the 1970s is required to minimize the risk of pipe failures. Construction, which is expected to begin in March, will take place along Warwick Boulevard from Scufflefield Road to Boxley Boulevard, along Boxley to Menchville Road, and down Menchville to Riverview Farm Park. Construction typically will be limited to sections of 300 linear feet, and comprehensive traffic control plans will be implemented to minimize inconvenience. This effort will improve system operation, increase capacity and enhance HRSD's ability to protect public health and the environment for decades to come. *Frequently Asked Questions* on the back of this page provide more information about the project.

Project Open House

Date: Tuesday, January 19, 2016

Time: 4:30 p.m. - 6 p.m.

Place: Denbigh Community Center,
Room 149
15198 Warwick Boulevard
Newport News, VA 23608

Come to the Open House at your convenience and:

- See the project route and traffic plans
- Discuss the project with representatives of HRSD and our engineering consultant
- Ask questions

Anticipated Project Schedule

Staging: Spring of 2016

Construction: Spring 2016—Winter 2017

Restoration: Immediately following construction

If you are unable to attend this public meeting and would like to obtain more information,

share your concerns or arrange to speak with project staff, please contact: Nancy L. Munnikhuysen, HRSD Chief of Communications | Phone: 757.460.7058 | Email: nmunnikhuysen@hrsd.com | www.hrsd.com



Frequently Asked Questions

Why is this project necessary?

A. This project is a necessary part of a larger, federally-mandated program to reduce sewage overflows during rainstorms. This project will provide updated infrastructure that will help ensure HRSD's ability to protect public health and the environment for decades to come.

Will the project affect the flow of traffic in the neighborhood?

A. Disruptions to traffic will be minimized, and in most cases, a single lane of traffic will be maintained. No planned detours are anticipated but flagging will be used to help direct traffic as needed.

Will access to properties along the route be maintained during construction?

A. The contractor will ensure that access to residences and at least one entrance to businesses will be maintained throughout construction. Trash and mail services will not be affected. If necessary, the contractor will move trash containers from within a work zone to an area accessible for pickup, and will be responsible for returning them to each residence.

What are the general working hours for the project?

A. Work will typically take place Monday through Friday during daylight hours (7 a.m. - 5 p.m.). However, there will be times when weekend work is required to minimize the impact on work week traffic.

Will there be any interruptions to my water or sewer service?

A. Your water and sewer service should not be affected by this project.

Will construction affect the existing pavement?

A. Yes, all pavement disturbed by the pipeline installation will be replaced.

What sort of noise should I expect during construction?

A. The typical construction noises such as equipment engines and back-up alarms, materials being delivered, diesel generators and air compressors, sawing and the like should be anticipated.

Will material and equipment be stored on site?

A. The contractor will negotiate with a private property owner for a storage area in the project vicinity and this site will be used for most of the equipment and supplies. The contractor will keep some supplies within the active work zone, in the public right-of-way, when safe and feasible to do so.

Where will construction workers park?

A. Construction workers will not be allowed to park their personal vehicles on the public streets. However, work trucks will be allowed to park within the active work zone.

What is the cost of the project?

A. The estimated cost for the project is \$16 million, and is financed by the wastewater treatment fees paid by HRSD customers.

How can I receive regular project updates?

A. Regular project updates are posted on the HRSD website at www.hrsd.com.