

# Hampton Roads Sanitation District Regional Residuals Facility Best Management Practice

This Best Management Practice (BMP) is issued in accordance with all terms and conditions of the Hampton Roads Sanitation District Industrial Wastewater Discharge Regulations, and in accordance with any applicable provision of Federal or State law or regulation.

The BMP for HRSD's Regional Residuals Facility is applicable to all municipalities and subcontractors disposing of waste at the facility.

Effective April 1, 2015 Revised January 1, 2023

General Manager (By Direction)



# BEST MANAGEMENT PRACTICE FOR HRSD'S REGIONAL RESIDUALS FACILITY (RRF)

**EFFECTIVE APRIL 1, 2015** REVISED JANUARY 1, 2023













The Regional Residuals Facility was designed and approved by the organizations listed above through the cooperative efforts of the Hampton Roads Planning District Commission (HRPDC). Special thanks to John Carlock, Executive Director HRPDC for orchestrating the development of this regional facility. This Best Management Practice was prepared by HRSD's Operations and Water Quality Departments for use with the Regional Residuals Facility located at the Nansemond Treatment Plant.

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#### 1. INTRODUCTION

# 1.1 Background

In 1987, the Hampton Roads Planning District Commission (HRPDC) developed a long-range plan for the Hampton Roads region to design and construct facilities to receive and process residuals generated from the maintenance and cleaning operations from municipal sanitary sewer collection systems and Hampton Roads Sanitation District's (HRSD) regional interceptor system. HRSD and the cities of Chesapeake, Norfolk, Portsmouth, and Suffolk conceptually agreed to develop and fund a regional facility on the Southside of Hampton Roads.

At that time, the region had no viable or cost-effective alternative for disposal of the sanitary sewer collection system residuals. Legislation regarding sanitary sewer overflows (SSOs) prompted increased maintenance and cleaning activities of the collection systems to meet regulatory requirements. Increased volumes of residuals were also a major concern. The Regional Residuals Facility (RRF) was designed to meet the near- and long-term goals for residual solids disposal.

This Best Management Practice (BMP) seeks to further implement these goals in order to improve water quality throughout the Chesapeake Bay watershed. This document is intended to provide local support to municipal staff for the facility operation and use.

# 1.2 Objectives

- Provide an understanding of the facility and its operation and administration
- Assist with training
- Promote guidance for the disposal of sanitary sewer system residuals from municipal and HRSD collection systems

#### 1.3 Sanitary Sewer Collection System Pollutants, Sources, and Impacts

Residuals generated from maintenance and/or cleaning of sanitary sewer systems are regulated as liquid industrial waste by the Virginia Department of Environmental Quality (VDEQ). Collection system maintenance and cleaning results in liquid and solid residue that contains pollutants that can harm human health, degrade water quality and aquatic habitat, and impair ecosystem functions. Regular and frequent cleaning of wet wells and sanitary sewer systems are required for proper operation of the infrastructure to reduce SSOs from occurring due to blockages or leaks in the system. Elevated bacteria levels impair water quality and can lead to restrictions on the use and enjoyment of natural resources such as shellfish beds and swimming areas. Understanding the sources of these pollutants and their impacts can help inform municipal planning and assist in identifying priority goals and objectives when managing and/or operating a sanitary sewer collection system.

# 1.4 Facility Purpose

The RRF was developed and constructed to receive and process residual material captured during maintenance and cleaning operations of the public sanitary sewer collection system within the HRSD service area. It is intended to receive solid residuals, with minimal liquid, that are non-hazardous by definition and can be easily dewatered using gravity separation.

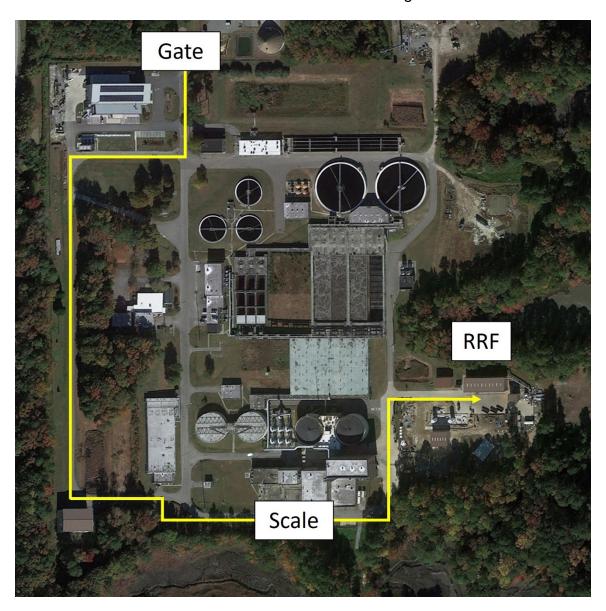
#### 2. FACILITY USE

#### 2.1 Site Location

The RRF is located at the HRSD Nansemond Treatment Plant at 6909 Armstead Road, Suffolk, Virginia 23435.

Directions to the Nansemond Treatment Plant:

- 1. From I-664, take Exit 8A College Drive North.
- 2. Go straight until the roundabout at the intersection of College Dr and Armstead Rd.
- 3. Take the first roundabout exit at Armstead Rd.
- 4. Proceed to the end of the road and arrive at the gate.



# 2.2 Hours of Operation

The RRF hours of operation are 6AM to 2:30PM, 7 days per week for all authorized users, except during routine maintenance or emergency closures.

## 2.3 Safety

In accordance with OSHA/EPA Standards (29 CFR 1910.119), HRSD hereby notifies municipalities and their subcontractors that hazardous materials are present at HRSD wastewater treatment facilities. All non-HRSD personnel are expected to abide by applicable requirements concerning hazardous materials at HRSD facilities. All non-HRSD employees must enter and leave HRSD facilities using the most direct route to and from the RRF and shall not loiter on HRSD property. Vehicles must follow all posted instructions at HRSD wastewater treatment facilities. Required personal protective equipment (PPE) for the Nansemond Treatment Plant includes a hard hat and safety shoes at a minimum. HRSD may require additional PPE if conditions warrant.

#### 2.4 Authorized Users

Municipalities and their subcontractors within the HRSD service area are eligible to use the facility after authorization through HRSD's Pretreatment & Pollution Prevention (P3) Division. Prior to utilizing the facility, users are required to:

- 1. Attend mandatory training administered through the P3 Division
- 2. Submit the following no later than December 31<sup>st</sup> of each year (subcontractors only):
  - a. A signed copy of the RRF Indemnification Statement
    - The RRF Indemnification Statement can be found on the HRSD website at:
      - https://www.hrsd.com/sites/default/files/assets/Documents/pdfs/iwd regs/RRF Indemnification Statement 2014.pdf
  - b. An active Certificate of Insurance (COI)
    - i. The certificate of insurance shall contain, at a minimum, the following information:
      - General Liability Limits: \$1,000,000 per occurrence and \$2,000,000 annual aggregate, naming HRSD as an additional insured
      - 2. Auto Liability Limits: \$1,000,000 per accident
      - 3. Workers Compensation: Statutory Limits
      - HRSD must be listed as a certificate holder with HRSD's address included – 1460 or 1434 Air Rail Ave, Virginia Beach, VA 23455.
- 3. Obtain vehicle-specific HRSD access badge(s)
  - a. All vehicles must be clearly labeled with company/municipality name and truck number.

# 2.5 Authorized Discharges

The RRF only accepts non-hazardous solid residuals, with minimal liquid, generated from public sanitary sewer collection system maintenance and cleaning. In the event that a user discharges unauthorized material, HRSD will notify the users' organization to investigate the source of the materials and make arrangements for disposal.

#### 2.5.1 Decanting

All authorized users are required to decant prior to hauling sanitary sewer collection system cleaning waste to the RRF. If decanting at the job site is not possible, the user may decant at a Nansemond Treatment Plant receiving station, as directed by plant staff. Decanting is necessary to prevent spills and reduce the need for bulking material. If decanting at the plant, users must have a compatible hose and 3" cam lock in order to connect to the plant's receiving station(s). **Residuals that are not decanted will not be accepted at the RRF.** 

#### 2.6 Unauthorized Discharges

The RRF only accepts residuals from public sanitary sewer collection systems from within HRSD service area. The facility does not accept any military, federal, private pump station, or stormwater catch basin residuals. No person shall discharge or cause to be discharged into the RRF any wastes which may, as determined by HRSD:

- Violate any law or governmental regulation
- Have an adverse or harmful effect on the sewerage system; maintenance personnel; wastewater treatment plant personnel, processes, or equipment; air quality; and/or public or private property
- Endanger the public or the local environment
- Create a nuisance
- Interfere with or adversely impact wastewater treatment, treatment plant effluent quality, biosolids technology, and/or beneficial reuse (i.e., aquifer recharge)

If an authorized RRF vehicle transports waste other than those authorized for discharge at the RRF (such as waste from oil/water separators, stormwater catch basins, etc.), the driver shall have the tank thoroughly cleaned internally prior to transporting and discharging authorized RRF waste.

Discharges at the RRF shall not contain any prohibited waste listed in Section 301 of the HRSD Industrial Wastewater Discharge Regulations, which can be found at <a href="https://www.hrsd.com">www.hrsd.com</a>.

# 2.7 Authorized Vehicles and Access Badges

Vehicle authorization and HRSD access badges for the RRF will be issued by P3. Each authorized vehicle is subject to inspection by HRSD personnel. Authorized vehicles:

- Must be clearly labeled with company/municipality name and truck number prior to use of the facility.
- Will be provided a vehicle-specific access badge. The access badge is not transferrable between vehicles and must stay with the assigned vehicle at all times. The access badge is required for gate access, scale operation, and use of the facility. If the access badge does not operate properly or is lost, contact HRSD's P3 Division to obtain a replacement. Replacements for lost badges incur a replacement fee as outlined in the most current HRSD Rate Schedule. The access badge is property of HRSD and must be returned when it is no longer operational, no longer in service, or the contract expires.

#### 3. ADMINISTRATION

# 3.1 Recordkeeping

#### 3.1.1 Treatment Plant

A scale system records and provides tickets for all transactions that occur at the RRF. Upon request, HRSD's P3 Division can provide scale usage information. If the scale system malfunctions, users shall obtain a manual discharge ticket (see <u>Section 4.10.5 - Manual Discharge Tickets</u>).

# 3.1.2 User Discharge Logs

All RRF users shall maintain a discharge log in each vehicle to record discharges of waste which are collected, transported, and disposed of at the RRF. The logs must include the following information for each discharge:

- Cleaning date
- Discharge date
- Pump station location and number (if applicable)
- Line location and size (if applicable)
- · Municipality serviced
- Weight in
- Weight out

Users may utilize the discharge log template located in <u>Appendix B</u>. Records shall be maintained for current 12-month period and available for inspection by authorized HRSD personnel at any time.

# 3.2 Billing and Invoicing

There is no fee for use of the RRF; however, HRSD reserves the right to review associated operational and maintenance costs to determine necessary adjustments if needed. A user may be billed for civil liability or costs associated with a violation of this BMP and/or HRSD's Industrial Wastewater Discharge Regulations.

#### 3.3 Notifications

In the event of a facility closure, an email and/or text notification will be sent to user-provided contacts. Notifications may also be sent out upon the facility reopening, to inform users of facility changes, to provide reminders, etc.

# 3.4 Enforcement

Any user who violates this BMP and/or HRSD's Industrial Wastewater Discharge Regulations will be subject to P3's Enforcement Response Plan.

#### 4. FACILITY OPERATION

# 4.1 Facility Oversight

Every RRF user is required to follow the requirements of this BMP when using the facility. The facility, including the scale and receiving stations, are monitored and recorded 24/7 by closed circuit TV. The recordings are used to monitor operations and can be used as evidence in the event a user violates this manual.

#### 4.2 Signage

Users are required to follow all posted instructions at HRSD wastewater treatment facilities.

# 4.3 Scale Operation

Each vehicle that enters the facility to discharge is required to utilize the scale system before and after discharge and obtain an electronic or manual discharge ticket. See <u>Section 4.10.1</u> for detailed instructions on use of the scale and discharge procedures.

### 4.4 Housekeeping Requirements

After discharge, users are required to store hoses, turn off water, and return any tools they may have used. Users are required to clean up the discharge bay including, but not limited to, the concrete and drains immediately outside of the discharge bays. Residuals should be confined within the discharge bay and should not splash out of the bermed area or exit the RRF. In the event this occurs, the driver shall take action to clean the area and immediately report the incident to plant staff using the call box. When cleaning, users shall rinse residuals into the bays rather than away from the facility. See <a href="Section 4.10.4">Section 4.10.4</a> for detailed procedures. Residuals shall not be discharged at any other location at the treatment plant unless otherwise directed by plant staff. RRF users will be required to assist HRSD with additional RRF cleaning resulting from their discharge(s) or any spills caused by the user.

NOTE: A user may be billed for any follow up cleaning HRSD must perform on behalf of the user.

#### 4.5 Vehicle and Equipment Rinsing

Vehicles shall not leave the RRF with any liquids or solids dripping on the ground. Vehicle and tank rinsing shall be conducted within the RRF bays. Hoses and brushes are provided. Leaking hoses or broken equipment should be immediately reported to the plant staff by utilizing the call box. Under no circumstances, shall a truck take on potable or non-potable water (NPW) from anywhere on the Nansemond Treatment Plant. See <a href="Section 4.10.2">Section 4.10.2</a> for detailed procedures.

# 4.6 Building Alarms

A fire alarm is installed at the RRF. Flashing LED lights and sirens are located inside the RRF. Additionally, gas monitors are installed which continuously analyze the enclosed space for toxic gases. If gas concentrations exceed safe levels, an alarm will sound, and a beacon will flash red. Do not enter the building if any audible or visual alarms are active. If you are inside the building when an alarm sounds, exit immediately.

# 4.7 Residuals Disposal

All dewatered residuals are collected by HRSD personnel and disposed of properly. Use of HRSD's loader by non-HRSD employees is strictly prohibited. Suits and gloves worn for discharge may be disposed of in the dumpsters at the facility. No other trash shall be disposed of at the RRF.

### 4.8 Reporting Maintenance and/or Discharge Issues

All users shall utilize the RRF call box to promptly notify HRSD plant personnel of any unusual discharge, toxic gas alarms, and maintenance or housekeeping issues.

# 4.9 Emergency Contact

For on-site emergencies, use a call box to contact plant staff. For other questions or concerns, see Appendix C for contact information.

### 4.10 Standard Operating Procedures (SOPs)

Standard Operating Procedure for:		
4.10.1 General Dis		
Purpose of SOP:	To provide instructions for scale operation and procedures.	discharge

#### **Discharge Procedure:**

- 1. Hold access badge against the badge reader at the front gate. Gate alarm will sound, then the gate will open.
- 2. Follow posted signage by taking the first right and following the perimeter of the treatment plant to the scale.
- 3. If a green light is displayed, pull to end of scale. Stoplight will turn from green to red. Do not enter the scale if another truck is on it.
  - a. NOTE: A hard hat and closed toed shoes are required at all times at HRSD treatment plants.
- 4. Hold access badge against badge reader on the inbound scale panel. A beep will sound.
- Scale display will list municipalities. Use the "Select" button to scroll through municipalities. Push the "Enter" button to choose the municipality where the job was performed.
  - a. NOTE: If you select the wrong municipality or your badge does not work, you are required to complete a manual ticket (See Section 4.10.5).
- 6. The scale will weigh your vehicle. Once the scale display stabilizes, notate the inbound weight in your logbook.
- 7. Stoplight will turn green. Return to your vehicle.
- 8. If you were not able to decant at the job site, proceed to a receiving station as directed by plant staff to decant.
  - a. NOTE: When decanting at a receiving station, follow all plant protocols including proper housekeeping. Ensure solid residuals are NOT discharged at a receiving station.
  - b. For detailed procedures on discharge at the Nansemond Treatment Plant receiving stations see training videos on <a href="https://www.hrsd.com/waste-hauler-training-program-videos">https://www.hrsd.com/waste-hauler-training-program-videos</a>.
- 9. Proceed to the RRF.
- 10. When you arrive at the facility, verify the bays in service by observing the stoplights over each bay. A green light indicates the bay is available. Bays 1-2 are designated for sand and grit only. Bay 3 is for sand, grit, or pump station residuals, but should only be used if the other bays are unavailable. Bays 4-5 are designated for pump station residuals.
- 11. Back up to the available bay based on the contents of your discharge contents. Stop the vehicle approximately 10 feet from the bay door.
- 12. If the bay doors are closed, exit the vehicle, and use the controls on the

- outside of the bay door to <u>completely</u> open the rollup door. You must continuously hold the button to raise the door.
- 13. Back vehicle half-way into bay. Do not back truck to the end of the bay.
- 14. Slowly open the back door of the truck to allow contents to gradually discharge and to avoid a sudden discharge.
- 15. Once discharge is complete, rewind and return hoses, turn off water, and assess the area for cleanliness.
- 16. Clean any residuals that may have flowed out of the discharge bay or over the wall.
- 17. Rinse your vehicle if necessary (See Section 4.5 and Section 4.10.2).
- 18. Return to your vehicle and exit the bay.
- 19. Return to the scale to record your discharge.
- 20. Once you pull onto the scale, hold your access badge against the badge reader on the outbound scale panel. A beep will sound.
- 21. Stoplight will turn green after access badge is read. Record the outbound weight in your logbook.
- 22. Wait for an electronic discharge ticket to print.
  - a. NOTE: If a ticket does not print, fill out a manual discharge ticket (see Section 4.10.5).
- 23. Exit the scale and plant site.

Standard Operating Procedure for:		
4.10.2 Vehicle and	<b>Equipment Rinsing</b>	
Purpose of SOP:	To utilize proper vehicle and equipment washir utilize authorized washing locations, and to prowash water.	

#### Always:

- Rinse exterior of vehicle, vehicle tank, and equipment in the discharge bay.
- Minimize water usage and time spent in the bay after discharging.
- Discharge all rinse water into the discharge bays.
- Maintain vehicles and equipment to prevent oil/grease leaks and drips from being washed into the roadway, grates, or discharge bays.
- Ensure drain guards (filter inserts) are in place to trap sediments, petroleum products, etc. that might enter the RRF drain system due to vehicle rinsing.

#### Never:

- Perform engine washing or vehicle maintenance at the RRF.
- Wash vehicles over storm drains.
- Use any chemicals or cleaners when rinsing.
- Take on any potable or NPW from the treatment plant.

Standard Operatin	Standard Operating Procedure for:		
4.10.3 Spill Cleanu			
Purpose of SOP:	To prevent unauthorized discharges to the environment plant, maintain a clean facility, and a and federal requirements.	rironment and bide by all local	

### Always:

- Stop the source of the spill and contain any liquids and/or solid residuals.
- Immediately report any spills or leaks to HRSD plant staff using the call box.
- Cover the spill with absorbent material such as kitty litter, sawdust, and/or oil absorbent pads using either your own spill kit or one provided at the facility.
- Dispose of used absorbent material as directed by HRSD plant staff.
- Use water only when necessary and minimize use.
- Deploy containment booms if the spill could potentially reach a storm drain or water body.
- If an oil or fluid leak occurs from a truck, position mats to contain the leak until repaired.
- Report to HRSD plant personnel any equipment used from the provided spill kit.

#### Whenever Possible:

 Install low-level or low-pressure alarms and/or cut-off systems on hydraulic equipment.

#### Never:

- Leave the RRF without reporting any spills or leaks.
- Wash a spill into the storm drain or body of water.
- Leave a spill without cleaning it up.

Standard Operating		
4.10.4 Facility House		
Purpose of SOP:	To protect the RRF by maintaining a clean and facility.	d organized

# Always:

- Decant prior to discharging at the RRF.
- Discharge slowly to avoid splashing.
- Clean the discharge bay after discharging your load.
- Turn off and hang up hoses before leaving the facility.
- Keep restroom presentable by flushing the toilet and reporting empty soap and/or paper towels to plant staff.
- Conduct regular employee training to reinforce proper housekeeping.

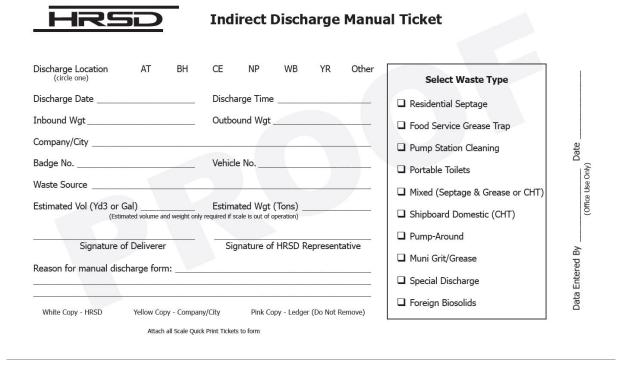
#### Never:

- Leave hoses unattended while discharging.
- Utilize bulking material or HRSD large equipment without HRSD staff.
- Use any non-HRSD authorized cleaning solutions in the discharge bay.

Standard Operating Procedure for:			
4.10.5 Manual Disc	4.10.5 Manual Discharge Tickets		
Purpose of SOP:	To provide direction for proper manual ticket ensure all discharges are recorded.	procedures to	

Manual tickets shall be used in any situation where an electronic ticket does not print or needs to be corrected. Examples include, but are not limited to:

- The scale system down/offline.
- A scale transaction timed out.
- A ticket did not print.
- The driver selected the incorrect municipality.
- An access badge does not function properly.



#### **Manual Ticket Procedure:**

- 1. If a ticket does not print, select "Quick Print", and wait for a ticket to print.
- 2. Ensure that you have the in- and outbound weights recorded in your logbook.
- 3. Use the call box to contact plant staff for assistance.
- 4. Bring quick print ticket and badge to fill out manual ticket. Access badges are required for all discharges. Give the quick print ticket to plant staff.
- 5. Circle the name of the plant, which will be NP for Nansemond Plant.

- 6. Fill in discharge date, discharge time (time you arrived), company name or locality.
- 7. Record inbound weight as shown on the scale screen and noted in your logbook.
- 8. Record outbound weight as shown on the scale screen and noted in your logbook.
- 9. If the scale is not in operation, fill out the estimated weight of discharge in tons. Weight in tons of discharge can be estimated by:

(Inbound weight in pounds - Outbound weight in pounds) / 2,000 pounds = Estimated weight of discharge in tons

- 10. Record badge number from access badge.
- 11. Record truck number from access badge.
- 12. Record what municipality the residuals are from.
- 13. Mark waste type discharged.
  - a. NOTE: Only select the municipal (muni) grit/grease as the waste type for the RRF
- 14. Notate reason for manual ticket (e.g., wrong locality selected, ticket did not print, etc.).
- 15. Sign it. Tickets must be signed by you (the hauler) AND an HRSD representative. Unsigned tickets may result in enforcement actions.
- 16. All three copies must be signed. Signatures should be made before removing any copies from the ledger book.
- 17. Take the **yellow** copy.

#### APPENDIX A - ELECTRONIC DISCHARGE TICKET

After each discharge the scale will print out an electronic discharge ticket. This ticket signifies the discharge was recorded in the system.

HRSD Resional Residual Facility Weisht Ticket NP-8162 Discharge Date 11/4/2022 Facility:NANSEMOND RFID Number: 33585 COMPANY NAME Permit Number: WTCC: Arrival: ~ 11/4/2022 10:29 AM Departure: 11/4/2022 10:38 AM Inbound Wat: 5120 lbs Outbound Wst: 4520 lbs Total Time: 0:9 hrs Net Wst: 600 lbs. 0.30 tons Calc Vol: 0.27 CuYDS@2214 lbs/C шYD

#### APPENDIX B - DISCHARGE LOG

RRF users shall maintain a log to record all wastes which are collected, transported, and discharged at the RRF. Users may develop their own logs or utilize the provided template. A Microsoft Excel file can be provided upon request. All information shall be completed where appropriate. Specific source locations, such as line or pump station location, are required. The discharge log must be kept in the vehicle at all times and available for inspection by HRSD staff.

REGION/	\L RESIDU	REGIONAL RESIDUALS FACILITY (RRF) DISCHARGE LOG	RF) DISCHARO	E LOG			
Contractor	Contractor/Municipality:	ty:			I		
Truck Number:	ıber:				Cleaning w	astewater every	wastewater every day for a better Bay.
Badge Number:	nber:						
Cleaning	Discharge	Municipality	Pump Station Location and #	Line Location and Size	Weight In	Weight Out	Comments
			•	•	(	¢	

#### APPENDIX C - HRSD CONTACTS

Users should contact the appropriate HRSD staff member based on the issue or concern that needs to be addressed. If you are not sure who to contact, you can send an inquiry to P3data@hrsd.com or <a href="https://example.com">HRSDRRF@hrsd.com</a>. The HRSD RRF email address will send to the distribution list below. The appropriate contact will respond in a timely manner. Please state the following in your message:

- Name of individual requesting response
- Subject
- Urgency of the matter (e.g., routine, immediate, or emergency)
- Call back number

	Contact	Office/Cell	Email	Issue
1.	Seth Luma, Operations Superintendent	757-956-3512 757-636-9655 (c)	sluma@hrsd.com	Emergency contact, facility operational issues
2.	Frank Matesig, Maintenance Superintendent	757-956-3513 757-334-2354 (c)	fmatesig@hrsd.com	Facility operational issues
3.	Joseph Balsamo, Lead Operator	757-956-3516 757-274-7400 (c)	jbalsamo@hrsd.com	Facility operational issues
4.	Nansemond Plant Operator	757-956-3524	npops@hrsd.com	Operational issues after hours
5.	Lenzie Ward, P3 Specialist	757-910-3702 757-837-7853 (c)	lward@hrsd.com	Primary contact: vehicle permitting, inspection, subcontractor use, special situations, HRSD access badges
6.	Kaitlyn Stone, P3 Specialist	757-460-7050 757-449-3433 (c)	kstone@hrsd.com	Primary contact: vehicle permitting, inspection, subcontractor use, special situations, HRSD access badges
7.	Chris Carlough, P3 Manager	757-460-7048 757-449-3441 (c)	ccarlough@hrsd.com	Backup P3 contact