



PUMP-AROUND & NO CHARGE POLICY

April 29, 2011

The following information and policies are provided concerning the pumping and hauling of publicly or privately owned pump station wastes:

“Pump-Around” Discharges - Those wastes which are pumped from a public or private pump station because of a pump station malfunction and subsequently discharged into a downstream sanitary sewer access point.

Pump-around discharges are handled under the direction of the applicable public utility/city. Prior approval from this office is not required. **Under no circumstances shall the “pump-around” wastes be mixed with any other wastes (i.e. grease control device wastes or domestic septage).** Mixed wastes must be hauled to an HRSD treatment plant for disposal.

“No-Charge Wastes” - Those wastes which are pumped from a public or private pump station because of a pump station malfunction and subsequently hauled to a HRSD treatment plant for disposal.

- “No charge” waste discharges must be reported to the HRSD Pretreatment & Pollution Prevention Division no later than the next business day. Reports should be made during normal business hours. Phone messages are authorized as long as all required information is supplied.
- Automated Discharge Site - When reporting a “no charge” waste discharge to this office, the date and time of discharge and appropriate treatment plant must be provided. In addition, **“PA – Pump -Around” must have been selected at the discharge site. Improperly coded Indirect Discharge Receipts will be charged the normal indirect rate. NO EXCEPTIONS.**
- Non-Automated Discharge Site (paper tickets)- When reporting a “no charge” waste discharge to this office, the date and time of discharge, HRSD Indirect Discharge Receipt number and appropriate treatment plant must be provided. In addition, “No Charge” must be indicated on the Indirect Discharge Receipt. Unmarked Indirect Discharge Receipts will be charged the normal indirect rate. **NO EXCEPTIONS.**
- **“No charge” wastes should not be mixed with any other wastes (i.e. grease control device wastes or domestic septage).** However, if tanker batches inadvertently contain both “no charge” wastes and any other wastes, they must be delivered to a designated HRSD treatment plant, **and the entire discharge will be billed at the normal indirect rate.**

Should you have any further questions regarding these policies, please contact Mr. Chris Carlough, (757) 460-7044 (Southside), Mr. Justin Carr (757) 460-7050 (Southside), Ms. Shawn Maxfield (757) 460-7051 (Southside), or Ms. Kira Stokes, (757) 833-1751 (Peninsula) during normal business hours.